



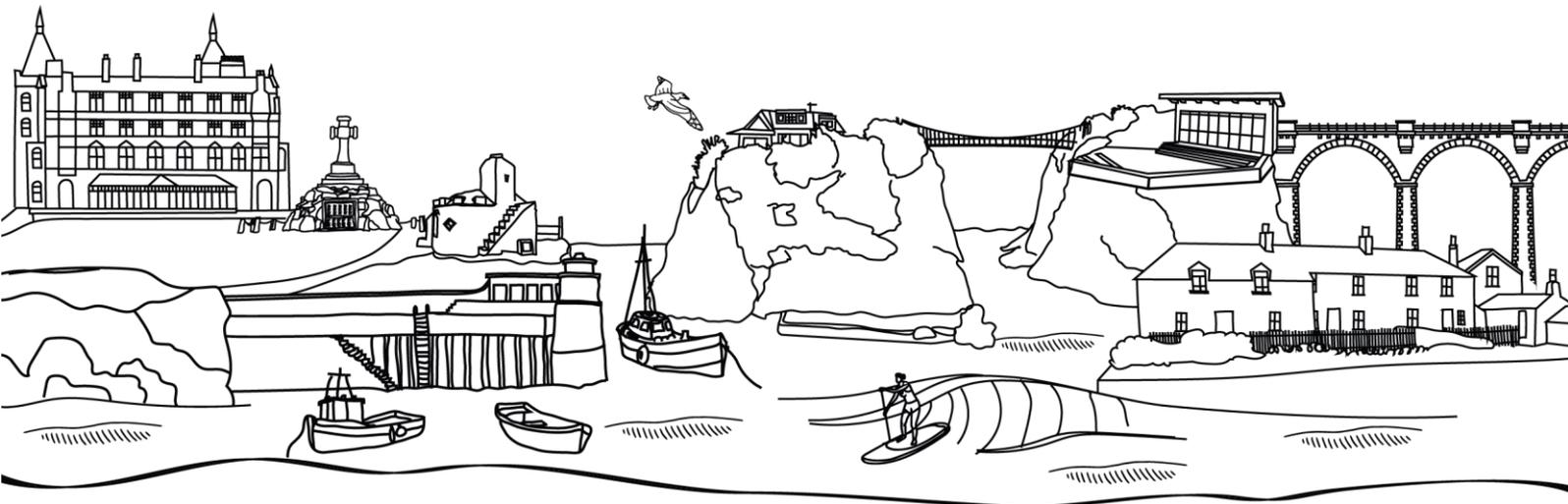
Newquay Council

Corporate Service

## Governance and Resources Committee

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# Newquay Town Council (Off Street Parking Places) Order 2022 Consultation Results Report



<b>Report to:</b>	Governance and Resources Committee		
<b>Restricted Report:</b>	No <b>- NON CONFIDENTIAL -</b>		
<b>Restricted to:</b>	N/A		
<b>Date:</b>	30/03/2022		
<b>Title:</b>	Newquay Town Council (Off-Street Parking Places) Order 2022 Consultation Results Report		
<b>Ward(s) Affected:</b>	N/A		
<b>Relevant WP/ Committee:</b>	Environment and Facilities Committee		
<b>Key Decision:</b>	<b>Y</b>	<b>Procurement Method:</b>	<b>N/A</b>
<b>Urgent Decision:</b>	<b>Y</b>	<b>Date next steps can be taken:</b> (e.g. referral on of recommendation or implementation of substantive decision)	<b>28/03/2022</b>
<b>Appropriate pre-decision notification given to ward member if delegated?</b>			<b>N/A</b>
<b>Author:</b>	Andrew Curtis	<b>Role:</b>	Town Clerk and Chief Executive
<b>Contact:</b>	Tel: 01637 878388 Email: <a href="mailto:ceo@newquay.gov.uk">ceo@newquay.gov.uk</a>		
<b>Recommendation(s)/Decision(s)</b>			
<p><b>Decisions:</b></p> <p><b>1) To proceed with the sealing and implementation of the Newquay Town Council (Off-street Parking Places) Order 2022 as set out (no changes), effective from 01 April 2022.</b></p> <p><i>The above decision is pursuant to the delegated authority provided to both the Town Clerk and Chief Executive and the Chair of the Environment and Facilities Committee.</i></p> <p><i>The above decision also requires a number of new signs and meter re-programming ahead of a new parking meter being installed. These are all in-hand by the office and ordered. We are simply awaiting approved parking order tariff information to commission the new permanent signage. This decision will now enable us to order the signs.</i></p> <p><b>2) To publish this report on the Council's website, alongside the consultation and a copy of the new order.</b></p>			

**Contents**

1.0 Background ..... 3

2.0 Summary ..... 3

3.0 Public Consultation ..... 4

    3.1 Summary of Public Consultation Responses ..... 4

    3.2 Response to the public consultation submissions ..... 4

4.0 What has happened as a result of the Feedback ..... 5

5.0 Engagement Methodology ..... 5

6.0 Further Information ..... 6

7.0 Approval and Clearance of Report ..... 6

    Appendix 1: Consultation Responses ..... 7

        Response 1 ..... 7

        Response 2 ..... 8

        Response 3 ..... 9

## 1.0 Background

Following the long-planned devolution of the Atlantic Road Car Park and Play Area from Cornwall Council to Newquay Town Council, which concluded in 2021; Newquay Town Council is required to implement a Parking Order which enables Cornwall Council's Enforcement Officers to continue to enforce the car parking restrictions.

A number of other parking sites run by the Town Council have been included in the proposed order, as this provides a consistent and well-established framework for robust management and enforcement of those spaces and the long-standing informal usage terms, which the Town Council has been unable to enforce to date.

A public consultation was launched on draft orders, which Newquay Town Council has developed with Cornwall Council and this report provides details of the results of that consultation and the decisions made.

## 2.0 Summary

This report is a review of the feedback on the proposed Newquay Town Council (Off-Street Parking Places) Order 2022, to help provide details behind the decisions taken on the making of a new parking order which establishes how the council operates its car parks across the Town. The new Order, along with this report and any appendix, is published on our website ([www.newquay.gov.uk/parking](http://www.newquay.gov.uk/parking)).

This report has been produced by the Town Clerk and Chief Executive of Newquay Town Council to analyse the results of the consultation survey for the proposed Newquay Town Council (Off-Street Parking Places) Order 2022 as well as confirm the decision and recommendations.

The survey was designed to help determine the new parking Order and how the council operates its car parks across the Town following devolution of Atlantic Road Car Park from Cornwall Council to the Town Council. Existing car parks the Town Council own/control are being included to ensure enforcement of long-standing informal use restrictions (Gannel Car Park) and the authorised users (Mount Wise Centre) are also included in the proposed order.

Thank you to all those who took the time to respond and make comments as these have been extremely useful in helping the Town council to determine the details of the new car parking order.

The consultation ran for 25 days from 03 March 2022 to 28 March 2022. The Council received 3 email responses with a number of comments and questions from responders. No hard-copy responses were received. Given the nature of the order being similar to the previous Cornwall Council order, this low response rate is not unexpected. We are proposing to reduce the tariffs charged at the Atlantic Road Car Park as well as providing a better enforcement framework for the existing informal usage restrictions for the Gannel Car Park and the Mount Wise Centre Car Park. The minimal changes which see a reduction in cost for using the Atlantic Road Car Park

are seen as positive steps towards reducing the cost of parking for those using this facility and is a local support mechanism.

The council also sought comments from statutory consultees such as the highways authority and police. Both bodies have confirmed they are happy with the order as set out.

Subject to approval of the Order, we will publish the new Order and this consultation report on our website.

### **3.0 Public Consultation**

#### **3.1 Summary of Public Consultation Responses**

The responses received are contained in Appendix 1 (names, email addresses and home addresses have been redacted).

One response was very supportive of the proposed order.

One response was supportive of the order in relation to Atlantic Road Car Park, but raised concerns regarding the inclusion of the Gannel Car Park and indicated they would not wish to see any pay and display machines installed (there are no plans to charge for the normal use of this car park).

A further response raised objections to the proposed name change of Atlantic Road Car Park to South Fistral Car Park as they believe it will confuse users as to the proximity of the Car Park to Fistral Beach. They further object to the inclusion of the Gannel car park on the basis it is one of the few free-to-use car parks.

#### **3.2 Response to the public consultation submissions**

The proposed order does not implement charges for the use of the Gannel Car Park or the Mount Wise Centre Car Park. The purpose of the order is to enable enforcement of locally agreed and long-standing informal use restrictions of both car parks, which we have not been able to proactively enforce to date. This has led to issues with the Gannel Car Park in particular and negatively impacted on the neighbouring properties. Height barriers the authority installed, did help reduce some of the issues, but overnight camping remains a problem for which this order would help provide a more proactive framework for enforcement.

The proposed name change for the Atlantic Road Car Park to the South Fistral Car Park was following representations from the Pentire Residents Association and is entirely designed to provide visitors with an understanding of where the car park is located in Newquay. Those visiting will not know where Atlantic Road is in relation to town infrastructure and attractions/destinations, whereas using South Fistral as a name does, in the Council's view, better promote to visitors the car park's proximity to one of the most well-known beaches in the Country.

Signage on site as well as promotion of the car park and its proximity or routes to and from key locations such as Fistral Beach and the Town Centre, are all planned as part of the changes and so we believe this will mitigate any confusion that may be

caused. Equally, being a publicly owned and run car park, the users of the car park would benefit from the 10 minute grace period to look at the signs and understand the distance and terrain between the car park and the Fistral Beach or Town Centre.

#### **4.0 What has happened as a result of the Feedback**

Following the feedback received, this report was written and both the Town Clerk and Chief Executive along with Cllr Hannan as Chair of the Environment and Facilities Committee considered the feedback and agreed to approve the sealing of the Newquay Town Council (Off-street Parking Places) Order 2022 effective from 01 April 2022.

Both individuals also agreed and approved resources to ensure the Council commissions new signage and digital media in order to provide more information on the proximity the newly named "South Fistral Car Park" is in relation to Fistral Beach and the Town Centre.

The Environment and Facilities Committee will also be tasked with approving further research to understand whether it is possible to install necessary infrastructure to provide advanced space availability signage along the Gannel Link road or Trevemper Road. The purpose of this signage would be to help indicate whether there is available parking in South Fistral Car Park or whether it is full on a live basis – which would help mitigate any potential increase in queuing or congestion to that car park. This is primarily as a result of the reduction in tariff, meaning that car park is now one of the cheapest public car parks in the Town.

#### **5.0 Engagement Methodology**

A summary of the engagement and reporting methodology is below.

- To help publicise the consultation and encourage wide participation from the public, businesses and all those who use the council's car parks in the Town, the office updated the council website to explain why we were doing a consultation and provide a link to draft order and consultation letter;
- The Town Clerk and Chief Executive commissioned a notice that was placed within both the Newquay Voice and Cornish Guardian newspapers (the principle newspapers for the area) for a period of 2 weeks during the consultation period;
- The consultation was also promoted on the Town Council's social media (Facebook);
- Members were also informed;
- Statutory consultees were notified directly via email from the Town Clerk and Chief Executive;
- The consultation ran for 25 days from 03 March 2022 to 28 March 2022;
- The Council received 3 public responses to the consultation as outlined in this report;

- Any personal information supplied to us within the comments that could identify anyone has been redacted and will not be shared or published in the report;
- Where questions were raised by survey respondents, we have provided answers throughout the report and in particular section 3.2.

## 6.0 Further Information

For information about the consultation or the results presented in this report, please contact:

*Mr Andrew Curtis, Town Clerk and Chief Executive*

*Email: [ceo@newquay.gov.uk](mailto:ceo@newquay.gov.uk)*

*Address: Newquay Town Council, Municipal Offices, Marcus Hill, Newquay TR7 1AF*

## 7.0 Approval and Clearance of Report

<b>Final report sign offs</b>		<b>Date</b>
Working Party	N/A	N/A
Committee	N/A	N/A
Head of Service	N/A	N/A
Delegated Authority	If completed under delegation, only requires Town Clerk Sign Off	YES
<b>Town Clerk &amp; Chief Executive</b>		30/03/2022

## Appendix 1: Consultation Responses

### Response 1

To whom this may concern,

Hello my name is [REDACTED] I am brown and bred In newquay and come from a long line of Cornish family all born in newquay.

I think this is a great idea to revamp this car park and make it more used by local families etc.

I have 18 years experience in hospitality and I am looking for my own venture and a venue/ space to do something.

I feel this space would be great especially with the plans to make it a more used space it could offer coffee cakes snacks etc for families to stock up for there beach trip. Also for surfers to grab coffee etc when they are fresh out of the surf. Also with an option to do evening meal pop ups to keep the space used at all times, offering an outdoor area to sit enjoy a local beer and watch the surf.

Please email back if you think this is something that may work with your plans for the car park.

Kind regards

**Response 2**

Corporate Service  
Newquay Town Council  
Municipal Office  
Marcus Hill  
Newquay

Reference: Newquay Town Council Parking Order 2022 Consultation

To whom it may concern,

I read with interest your proposals to change the name of Atlantic Road Car Park to South Fistral Car Park. I object to this on the grounds that it is likely to mislead visitors into believing that the car park is located adjacent to Fistral beach when, clearly, it is a considerable walk for families with young children.

I further strongly object to the proposal to include the Gannel Car Park, by which I assume you mean the Saltings, to the council enforcement responsibilities. This would deprive locals and visitors alike of the one remaining year-round free car park in Newquay. It is a place where people are able to stop for a few minutes to admire the view and generally relieve the stress of day-to-day life without having to dig into their pockets. It is well used by elderly inhabitants of the town, including those unable to tackle the long walk back up the hill into town. Many, many people avail themselves of the opportunity of doing just this. To introduce yet another charge on the hard-pressed pockets of those least able to afford it would be shameful.

As a Newquay-born person whose family has lived here for over three hundred years, I implore you to reconsider this course of action in its current form.

I must state again that I object to this proposal as it stands.

Yours faithfully,

**Response 3**

I have no objections to the application re Atlantic Road carpark, but why include the Gannel carpark.

This is an informal carpark generally known only to locals. The height barriers are sufficient to deter long stay campers etc. I hope they are no plans to install pay and display machines

**PREPARED BY:**

Andrew Curtis  
Town Clerk and Chief Executive

