CORNWALL COUNCIL

Cornwall Council is the unitary authority for the county of Cornwall, created on 1st April 2009 by merging Cornwall County Council with the six Borough and District Councils of Cornwall – Caradon, Carrick, Kerrier, North Cornwall, Restormel and Penwith.

Cornwall Council provides a wide range of services to more than half a million Cornish residents. In 2014 it had an annual budget of more than £1 billion and was the biggest employer in Cornwall with a staff of 12,429 salaried workers.



Adult Social Care - 0300 1234 131

Adult & Community Learning - 0300 1234 117

Benefits - 0300 1234 121

Children, School & Families - 0300 1234 101

Council Tax & Business Rates - 0300 1234 171

Election and Voter Registration - 0300 1234 115

Enquiries - 0300 1234 100

Environmental Health & Licensing - 0300 1234 212

Environmental Management - 0300 1234 202

Fire & Community Safety - 0300 1234 232

Housing - 0300 1234 161

Libraries & Archives - 0300 1234 111

Planning & Licensing - 0300 1234 151

Refuse & Recycling - 0300 1234 141

Registrations - 0300 1234 118

Roads, Transport & Parking - 0300 1234 222

Trading Standards - 0300 1234 191

Wards

Central & Pentire

Porth & Tretherras

Whipsiderry

Trenance



NewquayCouncil



Have any questions? Get in touch

01637 878388 corporateservice@newquay.gov.uk www.newquaytowncouncil.gov.uk







Newquay Town Council

Connecting Communities: Newquay Town Council serving you

WHAT WE DO

Corporate Service

The administrative hub of the Town Council

Environment Service

Responsible for the upkeep of a select few green spaces in and around Newquay

Facilities Service

Providing clean, well-maintained, and accessible public toilet facilities across the Town

CCTV Service

Operates 24/7, monitoring Newquay and St Austell to support public safety and assist Police

Library & Information Service

Offers a welcoming space with free access to books, digital resources, and local information

Events

Bringing Newquay to life with free events for all ages, all year round

Visit Newquay

Your go-to spot for local tips and guides - they are here to help you explore the best of our town



Q: What is the Town Councils purpose?

A: We are Newquay's most local level of government. It has an important role in promoting the town, representing its interests and supporting the work of different groups in the community.

Q: Can I contact my local Councillors?

A: Yes, you can - just head to the 'Councillor' page on our website to access their contact forms

Q: Where can I find upcoming Town Council events?

A: Follow the Newquay Town Council Events
Facebook page for updates - we post all upcoming
events ahead of time

Q: What Committees do you have?

A: Planning & Licensing, Environment & Facilities, Community & Tourism and Governance & Resources

Q: Are there public toilets in Newquay?

A: Yes, we maintain 13 public toilets in Newquay, including a specialist Changing Places facility. Open daily from 9am–9pm.

Q: Do you have any spaces for hire?

A: We offer the Killacourt for event hire and have community spaces available at the Mount Wise Centre. To learn more about these spaces and how to book them, please visit our website.

Q: How do I attend a meeting?

A: Stay up to date by checking our website or social media for upcoming meeting dates and times. You're very welcome to attend and observe from the public gallery, and you can even share your thoughts on agenda items - just give us a heads-up beforehand!

YOUR LOCAL COUNCILLORS

Town councillors are elected representatives who help shape the future of their local community. They serve on committees where they discuss and make important decisions on behalf of both the Town Council and its residents. They consider local issues, set policies, and ensure that the needs and interests of the community are reflected in the Council's work.

Responsibilities include:

- Policy Making
- Budgeting
- Community Representation
- Planning & Development
- Public Engagement



A: No, all of our Town Councillors are volunteers!

What is the difference between a Town Councillor and a County Councillor?

Town councillors focus on very local issues that directly affect your immediate community. They deal with things like parks, local events, public benches, allotments, and community buildings

District or county councillors serve a wider region and are responsible for larger services such as education, highways, social care, rubbish collection, housing, and planning applications

In short, town councillors handle grassroots community matters, while district or county councillors manage broader services that impact the whole area. Both work together to support and improve local life

